



RECOGNIZED & APPROVED BY GOVT. OF INDIA MINISTRY OF TOURISM

Mobile: 8138928484 | 8943888803 | 8943888842

Email: sales@vivekanandatravelspltd.com | Web : www.vivekanandatravelspltd.com

# HOLY MATHA VAISHNOVI DEVI - AMARNATH - SRINAGAR PILGRIM PACKAGE 2024

## Special And Exclusive Rate

**KATRA - VAISHNODEVI - SRINAGAR - PANCHATHARANI - HOLY AMARANTH CAVE - PANCHATHARANI - NEELGRATH - SRINAGAR**

**Total Tour Charges Per Adult : INR 25600/-**

**Duration - 6N/7D**

**Trip code - 127 NH**

**CAUTION: REQUEST TO PILGRIMS WHO WERE UNFIT FOR TRAVELLING TO HIGH ALTITUDE PLEASE AVOID BOOKING PARTICULAR PACKAGES**

### **Tentative Itinerary And List Of Inclusions / Exclusions**

( **Note:** Pilgrims are requested to book flight tickets to and fro Srinagar, on their own or by paying additional actual fare of tickets)

**(Age - 18 years - 70 years only) (Medical fitness to be obtained from Shrine Board approved doctors)**

### **Tour dates**

2024: (Note: Registration begins in January and ends by May)

### **Day 1**

Pick up from Katra railway station. (Group pick up & drop only). Transfer to Hotel Fresh up and Journey to(28Km up & Down Trekking /Pony) Maa.Vaishnovi Devi Temple and back. Night Rest Katra Hotel (Meals: Breakfast [depending on arrival time of train], Lunch, Dinner)

### **Day 2**

Early Morning 4 AM Road Journey to Srinagar (8 hours). Evening Arrive at Srinagar and Check in the Hotel. Night Rest at Srinagar Hotel (Meals: Breakfast, Lunch, Dinner)

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- Day 3** | 2am journey to Baltal.(Same day trek if possible).Night rest at Panchtharni.**(Please note the route timing for Sree Amarnath Ji shrine is scheduled by the shrine board and the defence forces.Based on the restrictions the company reserves all rights to change the accommodation based on availability at Sonmarg,Baltal or Panchtharani)** (Free food available at Amarnath & Panchtarni)
- Day 4** | Return journey to Baltal(Return to Srinagar if time permmits)**(Please note the route timing for Sree Amarnath Ji shrine is scheduled by the shrine board and the defence forces.Based on the restrictions the company reserves all rights to change the accommodation based on availability at Sonmarg,Baltal or Srinagar)** ( (Meals: Dinner only)
- Day 5** | Early morning journey to Srinagar. Local sight seeing at Srinagar places: Sankaracharya Temple, Visit Mugalgardens, (Nishad garden, Shalimar garden , Chashmashahi garden) HazrathBal Mosque, Dal lake and night rest at Srinagar hotel. (Meals: Breakfast, Lunch, Dinner)
- Day 6** | Morning journey to Gulmarg. Enjoy the Gondola (Cable car - India's & Asia's highest ) ride. Return to Srinagar hotel. Night rest Srinagar hotel.(Meals: Breakfast, Lunch, Dinner)

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(Company reserve all the rights to cancel this day tour if sufficient time is not available due to Amarnath restrictions)

## Day 7

Drop at Srinagar Airport (Group pick up & drop only) Tour end. (Meals: Breakfast only)

## Terms

- All fixed packages are on seat in the coach basis.
- The vehicle size depends upon the total number of passengers booked.
- If in case of single lady or single man (single - to be understood as any person who is alone), room sharing may not be possible as per itinerary. In such case, single supplement charges to be paid extra.
- PILGRIMS MUST COMPLY TO THE SHRINE BOARD REGULATIONS & MUST SUBMIT MEDICAL CERTIFICATE FROM SHRINE BOARD APPROVED DOCTORS IN APPROVED FORM DULY.
- ANY ADDITIONAL EXPENSES (TRANSPORT, FOOD, ACCOMMODATION ETC) RELATED TO ROAD BLOCK, CLIMATE CHANGE, ROAD MOVEMENT RESTRICTIONS, NATURAL CALAMITY ETC WHICH ARE BEYOND THE CONTROL OF VIVEKANANDA TRAVELS SHOULD BE BORNE BY THE PILGRIM ITSELF.
- **CUSTOMER CAN RESERVE THEIR HELICOPTER TICKETS <https://www.jksasb.nic.in/>**
- IF HELICOPTER TICKET IS UNAVAILABLE ALTERNATE OPTIONS LIKE PHALKI, PONY, HORSE ETC TO BE BORNE BY PILGRIMS
- **Pilgrims opting Helicopter tickets for Sri Amarnath darshan may share the details at the time of booking itself. However, Vivekananda Travels Private Limited does not ensure/guarantee any confirmation of the same. All we can do is to try our best to avail them online. VIVEKANANDA TRAVELS DOES NOT GUARANTEE ISSUANCE OF HELI TICKETS. If the Heli tickets are not confirmed, you may kindly choose Pony, Dolly, Trek options. PLEASE NOTE, VIVEKANANDA TRAVELS DO NOT COLLECT ANY PAYMENT IN ADVANCE FOR HELICOPTER BOOKING.**
- The passengers can select their private tour as per their requirement with a special rate. Either you can use plan your trip facility in our website vivekanandatravelspltd.com otherwise you can sent your requirements to our email narendrancvt@gmail.com or sales@vivekanandatravelspltd.com. We will get back to you as soon as possible.
- All northern Himalaya pilgrims should bring , woolen sweater, woolen monkey cap, gloves and socks and an umbrella
- **Request to Pilgrims who were unfit for travelling to high altitude and pregnant ladies please**

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### **avoid booking particular Packages**

- Pick up and drop will be provided only on group basis. A minimum of 6 passengers required in a group for providing pick up and drop. Extra charges applicable for separate pick up and drop.
- **If there is any cancellation of the helicopter due to climate (weather )condition . The refund will be available as per the rules and regulations of helicopter company only . The tour company have no any responsibility regarding the same.**
- **If Amarnath Yathra is stopped by the Amarnath Shrine Board on the way or in between our Amarnath Yathra, no refund or no other alternative arrangements will be provided by the company.**

### **Includes**

- Vaishnodevi Shrine & Amarnath Yathra Permit Services (Medical certificate to submitted duly)
- Katra railway Station pick up charges
- Katra to Srinagar Transfers All transportation using Non AC small vehicles at Katra, Srinagar, Srinagar - Baltal sector
- AC double sharing accommodation at Katra, Srinagar, Sonmarg. (Hill stations Non AC only)
- Day 2: Tented accommodation will be arranged at Panchatharani/ Amaranth/Baltal/Sonmarg
- Day 3: tent at Nelagath in the bank of holy river based on return helicopter/trek schedule as per availability
- (Best possible option will be chosen by the company)
- Food as per the tour itinerary except Amarnath,Panchatharani & Baltal ( Free food available at amaranth and panchatharani )
- Gondola Phase 1, at Gulmarg, as per itinerary (subject to clear and favorable weather condition)
- Tour Escort from Vivekananda will be available at Katra, Amaranth Cave , Panchatharani, Neelgarth and Srinagar
- Pick up & drop as per the tour itinerary only

### **Excludes**

- Up and down Train/ Airfare
- Battery Car, Gondola,Horse, Pony or similar alternative for Vaishnodevi trek
- Helicopter Tickets
- Neelgrath - Panchtarni - Neelgrath helicopter charges or Pahalgam - Panchtarni - Pahalgam helicopter charges
- Pony /dolly/Trek charges helicopter ticket charges ,Palki, Horse charges

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- Any additional accommodation, transport, food expenses beyond the scope of itinerary days All entrance fees
- Mineral Water, Tea/snacks, Camera, Laundry, Room service etc. are not included in the tour charge
- **If there is any cancellation of the helicopter due to climate (weather )condition . The refund will be available as per the rules and regulations of helicopter company only The tour company have no any responsibility regarding the same**
- Boating Charges
- Gondola Phase 2, at Gulmarg,
- All personal requirements
- Separate pick up and drops
- Additional food and beverages
- Extra payments in hotels
- Any extra accommodation beyond our fixed packages
- Mid meal Coffee, Tea, Snacks
- Room boy tips, charges for services availed in hotels etc..
- Small vehicle or Riskshaw charges for sightseeing at places where coaches are not allowed
- Expenses which not mentioned in included items

## Booking

- An initial advance of INR 5000/- should remit By the pilgrim who Book package without air ticket before 120 days from the tour starting date
- Pilgrims opting Helicopter tickets for Sri Amarnath darshan may share the details at the time of booking itself. However, Vivekananda Travels Private Limited does not ensure/guarantee any confirmation of the same. All we can do is to try our best to avail them online. **VIVEKANANDA TRAVELS DOES NOT GUARANTEE ISSUANCE OF HELI TICKETS.** If the Heli tickets are not confirmed, you may kindly choose Pony, Dolly, Trek options. PLEASE NOTE, VIVEKANANDA TRAVELS DO NOT COLLECT ANY PAYMENT IN ADVANCE FOR HELICOPTER BOOKING.
- Actual Helicopter charges should be remitted at the time of helicopter booking.
- Pilgrim must submit original aadhar card soft copy & soft copy of passport size photograph along with Amarnath Yathra Permit Application form at the time of booking. 5 passport size photograph copies should be given to office for obtaining permit.
- Payments can be remit in our Bank account or by cash to any branches . and inform to the head office with out any delay .
- The pilgrims should be submit 02 No's passport size photos while the booking the tour The passengers should collect the medical certificate from authorized doctors which is approved by the amaranth trust .

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- The dictors list and the application form is available in all branches of Vivekananda Travels P Ltd.
- Helicopter reservation mandatory documents and input data should be handed over at the time of booking itself. (Format available at all branch offices)
  - The passengers should be report at airport before 2 hrs of the flight schedule time . The tour will be end at the same airport .The travel to home should be made by the pilgrims own expense .
  - If the journey is blocked /diverted/ cancelled for any reasons beyond our control such as Road Bandh, Train Delay Strike, Natural Calamities, (Earth Quake, Flood, Cyclone, Tsunami etc) Company Will not allow any refund.
  - The Passengers should report at helipad for 1 hour before the helicopter schedule time. if the helicopter doesn't fly due to any weather condition, must collect the cancellation seal on helicopter ticket from the helicopter company. its the only one proof for getting refund .
  - Pass for Amarnath pilgrimage is issued from selected branches of punjab national bank approved by the Amarnath trust (the details available at vivekananda office)
  - **Pilgrims who are unfit to travel to high altitudes and having any sort of unhealthy condition should avoid booking for this package. Only pilgrims having healthy condition are allowed to visit Amarnath and a confirmation from Amarnath Shrine Board is required**
  - **If Amarnath Yathra is stopped by the Amarnath Shrine Board on the way or in between our Amarnath Yathra, no refund or no other alternative arrangements will be provided by the company.**

## Cancellation & Refund

- 50% of advance amount refund will be available for the cancellations before 30 days from the tour starting date and **thereafter no refund or no reschedule will be available against cancellations.**
- If the journey is blocked /diverted/ cancelled for any reasons beyond our control such as Road Bandh, Strike, Train or flight delay/cancellation/strike, Natural Calamities, (Earth Quake, Flood, Landslides, Cloud bursts, Cyclone, Tsunami etc) Company will not allow any refund.
- Places of visits, subject to opening for public visit only. If in case any monuments, place of visit is closed for public entry due to any reason, the company is not liable for the same.
- All Tours shall be conducted as per Covid Protocol laid/advises by the Central and regional government or controlling authorities only. Any changes in the same, may or may not affect the this tentative Itinerary

## Flight/Railway Tickets

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The tourists/pilgrims booking for the package tours should give a copy of air ticket/ train ticket to the head office at Calicut before 15 days of the tour starting date, by email/WhatsApp/post.

Vivekananda Travels is not in any way responsible regarding the confirmation of ticket and cancellation of tickets, both air/ rail confirmation. Changes and cancellation refund policies are as per the air/train authority's rules and regulations & terms and condition only.

If in case Vivekananda Travels arranges the flight/train tickets, it is hereby conveyed to you that we are just a facilitating mediator for the same and have no say in terms of the status, confirmation, changes, or cancellations.

### Payment policy

- Payments to be made on booking only with Vivekananda Travel's authorized Agency/Branch (List available in website [www.vivekanandatravelspltd.com](http://www.vivekanandatravelspltd.com)). Or the customer can make the payment by the mode of online bank transfer/UPI to the official bank account of Vivekananda Travels Pvt Ltd, Canara Bank, Mavoor Road branch OR HDFC Bank Kozhikode only. (Account details available with authorized agency/branch offices).
- Upon online bank transfer/payments via UPI would request to intimate the booking office with the payment reference number and transaction details. Else, the booking and the receipt of credit of transaction will not be confirmed and the company will not be responsible for the same.
- Please ensure to collect your receipt copy from the booking offices on successful payment to ensure booking confirmation and request you to verify the details before leaving the counter.
- Cheques not accepted
- Payments using debit cards/credit cards/UPI/Online transfer etc can be made using our official website payment gateway. For initial booking tourist/pilgrim can directly book for package using our website: [www.vivekanandatravelspltd.com](http://www.vivekanandatravelspltd.com). For balance remittance, upon due, a payment link will be received thru SMS or you may avail the reference number from booking office and can make online payment using the link: <https://www.vivekanandatravelspltd.com/pay-online>
- **During online transfer using various mode please make sure the recipient name is M/s Vivekananda Travels Private Limited or M/s Vivekananda Holidays Private Limited. Never make payments to any individual accounts/staff bank accounts. Company will not be liable for such payments in any manner.**

### Helpline Desk & Feedback

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We offer our 24 hours helpline number to ensure prompt support for our customers. In case of any emergencies/support requirement, you may call us to **+91 9846098080** or leave us a message into this number. Our team will contact you immediately.

For utmost case of emergency/feedback/escalations/grievance you can contact +91 8943888843 (CEO) or write your feedback to directly to our management at feedback@vivekanandatravelspltd.com.

### Authorized Regional Branch Offices

- **KANNUR:** KVR Tower, South Bazaar, Kannur. Ph: 0497-2712711, 8138908686, Email: kannur@vivekanandatravelspltd.com
- **WAYANAD:** CSMC, Down Bazaar, Mananthavadi, Wayanad. Ph: 7907846107, Email: wayanad@vivekanandatravelspltd.com
- **VADAKARA:** 1st floor, PKB Building, Nut Street Jn (Opp Paramel school) NH Vadakara. Ph: 0496 - 2514444, 8138908383 Email: vadakara@vivekanandatravelspltd.com
- **KOZHIKODE:** SK Temple Complex, Near Stadium, Kozhikode. Ph: 0495-2727100, 9846098080,8943888803,8138928484 Email: calicut@vivekanandatravelspltd.com or sales@vivekanandatravelspltd.com
- **PALAKKAD:** (Virtual Office only) Ph: 8943888803, 8138908484 Email palakkad@vivekanandatravelspltd.com
- **THRISSUR:** Pathayapura Building, Round South, Thrissur. Ph: 0487-2424144, 8138908484 Email: trichur@vivekanandatravelspltd.com
- **GURUVAYUR:** 2nd Floor, RK Tower, West Nada. Ph: 8138928686 Email: guruvayoor@vivekanandatravelspltd.com
- **ERNAKULAM:** Jawaharlal Nehru Stadium Complex, Kaloor, Ernakulam. Ph: 0484-2340341, 8138918787 Email: cochin@vivekanandatravelspltd.com
- **MANJERI:** Near Igbt, Amruta Building, Arukizhaya, Ring Road, Manjeri, Malappuram Ph: 9207334012 Email: manjeri@vivekanandatravelspltd.com

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